**Vinicius Zachary**

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Red Rock, AZ 85145

Cell: 520-307-4085

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**Objective**: - To utilize my core values and skills to represent a corporation that prides itself on excellent service and customer experience.

**Education**: - Mountain View High School, Tucson AZ, class of 2012, high school diploma, 3.5 GPA

- Pima Community College, Tucson AZ, Cybersecurity (Currently Attending Online)

**Work Experience**:

- **Allied Universal Security; Security Officer** - Tucson AZ, Security; Displays excellent customer service skills with all employees, visitors, and guests. Responsible for providing a secure and safe environment for all employees and visitors. Responds to emergency situations as needed. Adaptable with a strong attention to detail.

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- **Bags, Inc; Valet Attendant**- Orlando FL, Customer Service; Responsible for welcoming guests, parking their car safely and securely, retrieving their car and giving a fond farewell, assisting with guests’ luggage, providing directions and any other guest related assistance.

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- **Chena Hot Springs Resort; Activities Tour Guide** - Chena Hot Springs AK, Customer Service; Responsible for guiding Ice Museum Tours and Geothermal tours, ATV and other small unit vehicle tours, operating snow-machine vehicles for the Aurora tours. Being well versed in guest safety, food safety, alcohol certified and experience working in the cafe as a barista.

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-**Target, Cart Attendant**- Tucson AZ, Customer service; responsible for creating and maintaining organization in the parking lot. Helped maintain inventory levels by assisting Asset Protection.

Being a team player by filing in other departments through multi-tasking services to guarantee guest satisfaction, and regular/new guest visitations.

Starbucks: Accountable for handling kiosk cash flow as well as following instructions executing company recipes. Maintaining guest satisfaction and cleanliness standards.

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**Volunteer Experience**:

Video and sound specialist: Responsible for recording and capturing videos and sound clips. Proficient in capturing favorable angles. Knowledgeable about video editing software.

- Ralph Atchue, Senate Clean Election Candidate for Arizona Legislative District 11.

520-251-8246

- Aaron Ochoa, Real Estate Agent at HomeSmart. 520-668-3724

**Specialized Skills**: -Experienced in Java and C++

- Literacy in Python, CSS, and HTML.

- Knowledgeable with computer hardware and software.

- Structured with paperwork, dates, and people.

- Talented in building rapport through all forms of communication.

- Experienced with Microsoft PowerPoint, Excel, and Word.

- Intermediate Portuguese.

- Beginner French.

- Organized and Responsible with cash handling and POS systems.

**Personal References**:

Paul Kloppman, 407-443-1211

Professional; 5 years

Jasmine Henry, 541-740-4391

Personal; 3 years